1.Please check whether the five xulrunner files (xulrunner29.0, xulrunner33.0, xulrunner45.0,xulrunner60.0\_x86,xulrunner60.0\_x64) and cefshaplib file exist in the Documents folder of your PC:



If not, you can download them from here:

[http://www.botchief.com/xulrunner29.0.zip](http://www.botchief.com/xulrunner29.0.zip%22%20%5Ct%20%22http%3A//support.whitehatbox.com/Ticket/_parent)
[http://www.botchief.com/xulrunner33.0.zip](http://www.botchief.com/xulrunner33.0.zip%22%20%5Ct%20%22http%3A//support.whitehatbox.com/Ticket/_parent)
[http://www.botchief.com/xulrunner45.0.zip](http://www.botchief.com/xulrunner45.0.zip%22%20%5Ct%20%22http%3A//support.whitehatbox.com/Ticket/_parent)
http://www.botchief.com/xulrunner60.0\_x86.zip

http://www.botchief.com/xulrunner60.0\_x64.zip

[http://developer.botchief.com/cefsharplib.zip](http://developer.botchief.com/cefsharplib.zip%22%20%5Ct%20%22http%3A//support.whitehatbox.com/Ticket/_parent)

Unzip the downloaded files and put the unzipped folders into Documents. If the unzip tool of your system does not support unzip these files, you can download and install a 7-Zip tool to use.

Note that these folders cannot contain dual directories.For example, for files in the xulrunner60.0\_x64 folder, their path should be C:\Users\Administrator(Or your own computer name)\Documents\xulrunner60.0\_x64 instead of C:\Users\Administrator(Or your own computer name)\Documents\xulrunner60.0\_x64\xulrunner60.0\_x64.



2.Install x86 and x64 versions of VC + + 2013 and VC + + 2015-2019:

VC++2013：

[https://www.microsoft.com/en-us/download/details.aspx?id=40784](https://www.microsoft.com/en-us/download/details.aspx?id=40784" \t "http://support.whitehatbox.com/Ticket/_parent)





vc++2015-2019：

https://support.microsoft.com/en-us/help/2977003/the-latest-supported-visual-c-downloads



1. Install. Net 4.6 if it is not installed on your PC or VPS:[https://dotnet.microsoft.com/download/dotnet-framework](https://dotnet.microsoft.com/download/dotnet-framework%22%20%5Ct%20%22http%3A//support.whitehatbox.com/Ticket/_parent)

Then re-run PVA.